

# 2025 Group Booking Policies

**Confirmation:** Confirmed number of guests is required at time of booking as FULL payment will be taken for green fees at this time. Please note there will be no refunds given for no-show players. Groups must play in a foursomes only. The organizer is responsible for making sure the individual golfers in their group are aware of their tee times and arrive at least 20 minutes prior to their time.

**Payment Terms:** We require full payment for all green fees at time of booking. Payment will be required for groups of 12, 16, 20, 24, 28 or 32 players only (full tee times, no twosomes or threesome groups).

**Weather/Rescheduling:** Bookings will be deemed playable unless course management closes the course due to weather conditions. If booking needs to be cancelled due to weather conditions, a full refund or credit will be given for the payment made.

**Cancellation Policy:** You may cancel your booking up to 14 days prior for a full refund of booking.

**Club Rentals:** Rental club requirements (men's/ladies and handedness) are needed at least 2 days prior to the event date by contacting the Pro Shop 250-768-0080 ext 1. All players are required to have a set of clubs.

**Power Cart Rentals:** Optional group payment can be made at time of booking. Individual payment can be made in the Pro Shop on event day. The group organizer and individual player will be responsible for the use of the power carts and will be invoiced for any damages incurred by the golfers usage. Golfers will be required to sign a power cart waiver prior to playing the first hole.

**Signage, Displays:** The group organizer is responsible to contact Two Eagles Golf Course to request any special requirements such as proximity markers and registration tables. Hole sponsor signage must be received at least 48 hours prior to tee off (along with itemized hole location list). The Two Eagles Golf Course assumes no responsibility for any signs or private property left on the premises after the event.

**Dress Code:** Proper golf attire, such as collared shirt, khaki or dress pants/shorts and suitable footwear is preferred (running shoes are acceptable). We are a soft spike only facility - metal spikes are not permitted. Torn pants, muscle shirts and costumes are not permitted on the golf course.

**Food & Beverages:** B.C. LIQUOR REGULATIONS state: Beer, Wine and all other spirits are NOT PERMITTED on the Golf Course unless purchased at Two Eagles Golf Course. It is the responsibility of the groups organizer(s) to ensure ALL their participants are aware of this policy.

**Restaurant Reservations:** Group reservations are mandatory. The event organizer will be required to contact 19 OKANAGAN Grill & Bar directly to book their group reservation (if required). Please contact [neil@dine19.com](mailto:neil@dine19.com) or call Neil at 250-768-3133 for all reservation requests.

**Taxes:** All applicable taxes are subject to change based on Federal and or Provincial tax laws.

**Health Regulations:** Any food and beverage sponsored products must be approved by course management.

**Liability:** Two Eagles Golf Course reserves the right to inspect and monitor your event and discontinue services to all guests in the case of any violations of course policy or Provincial law. You will be held responsible for any damage to property or equipment caused by either yourself or your guests. Should Two Eagles Golf Course discontinue service to any or all of your guests, you shall remain liable for all amounts owed to the course. Two Eagles Golf Course assumes no responsibility for any loss or damage to goods, property, and/or equipment brought into the facility by the organizer and guests.

**Pace of Play:** Two Eagles' Player Assistants and golf course staff have full authority to maintain our pre-determined pace-of-play expectations. Failure to do so could result in groups being asked to advance to the next hole.